BRANDON SCHEMBRI

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SUMMARY

Theres a big gap as I was in the process of moving from the USA to Australia and just received my full working rights now. I'm an experienced professional with a diverse background in front-end development, IT support, customer service, and project management. Skilled in HTML, CSS, JavaScript. With a focus on problem-solving and collaboration. Certified Scrum Master with a commitment to quality and client satisfaction.

WORK EXPERIENCE

Tradies Get Online (Tradies Go) | Project Manager | July 2023 - Dec. 2023
- Project Management: Led SEO-related projects by defining scope, tracking progress, and ensuring timely completion while maintaining quality assurance standards.
- Client Relations & Stakeholder Communication: Fostered strong client relationships by gathering requirements, providing regular updates, and delivering value-driven solutions.
- Team Collaboration & Strategy Input: Supported SEO strategy planning, recognized team contributions, and cultivated a positive work environment for peak performance.

Annex Digital | Junior Front-End Developer | Aug. 2022 - Dec. 2022
- Javascript development - VueJS, CSS/SCSS , Tailwind CSS
- Collaboration with designers on Figma
- Agile Delivery

Garmin Australasia Pty Ltd | Customer Service Consultant | Nov. 2019 - Feb. 2021
- Responded to customer inquiries and complaints via phone, email, and chat.
- Troubleshoot technical issues and provide solutions to customers.
- Actively listened to customer feedback and escalated issues as needed.

JTC Technology | Level Two IT Technician | Mar. 2018 - Mar. 2019
- Providing technical support and managing IT systems at schools across NSW.
- Monitoring and maintaining computer systems and networks.
- Handling complex issues such as network maintenance and rebuilding existing infrastructure that aligns with the department of education requirements.

Woolworths Supermarkets | Team Member | Oct. 2010 - Apr. 2018
- Handling cash, credit, and debit transactions accurately and efficiently.
- Providing customer service and handling any customer inquiries or complaints.

EDUCATION AND AWARDS

Certified Scrum Master, September 2022, CSM Certified Scrum Master

Melbourne Institute of Technology, December 2021, Undergraduate
Certificate in Information Technology

SKILLS

Technical: Proficient in HTML, CSS, and JavaScript; Experienced with React and VueJS
Soft: Skilled in problem-solving and troubleshooting technical issues; Excellent communication and collaboration abilities; Certified Scrum Master